

COVID-19 SANTA ANA RESOURCE GUIDE

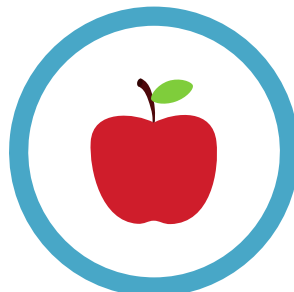


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GLOSSARY



COVID-19:

CO: Corona **VI: Virus**
D: Disease **19: Discovered 2019**

SARS-CoV-2:

Severe acute coronavirus 2, the specific name of this novel strain of the coronavirus currently affecting the world

Incubation period:

The time between when someone is infected to the time symptoms first start to appear. (1-14 days)

Social distancing:

Increasing physical space between people to avoid spreading illness; also called physical distancing to make clear that people are still socializing without being physically close

Stay at home order

An order from a government to restrict movement of the population, except essential businesses; outdoor activities are still allowed with proper physical distancing and other safety precautions

FOOD



ADVENTIST CHURCH

SERVICES Food given to low income families every 2nd and 4th Wednesday of the month 6:30-7:30 pm

PHONE NUMBER (714) 543-9515

LOCATION Adventist Church 117 W. McFadden Avenue, Santa Ana, CA

CATHOLIC CHARITIES OF ORANGE COUNTY (CCOC)

SERVICES Food distribution, Immigration/DACA Renewals, CalFRESH, Volunteer opportunities

PHONE NUMBER (714) 347- 9680

LOCATION 1820 E 16th St, Santa Ana, CA 92701

WEBSITE www.ccoc.org

FAMILIES FOWARD

SERVICES Visit to access Food Drive Thru and Diaper Distribution, available Mon-Fri 10:00 am-2:00 pm. No appointment necessary.

LOCATION 8 Thomas, Irvine, CA, 92618

FOOD



LATINO HEALTH ACCESS FOOD BANK

SERVICES Please call to confirm Food Distribution Drive Thru Schedule, service typically available Mon-Fri 3:00-6:00 pm

PHONE NUMBER (714) 542-7792

LOCATION Parque Corazones Verdes 602 E. 4th Street Santa Ana, CA, 92701

MIX ACADEMY FOOD LOVE FRIDAY

SERVICES Grab and Go food available for families Fridays 2:00-3:30 pm

PHONE NUMBER

LOCATION 1010 W. 17th Street, Santa Ana, CA

MIX ACADEMY FAMILY MEALS

SERVICES Grab and Go Family Meals available: Tuesdays and Thursdays 12:00 pm- 2:00 pm

PHONE NUMBER

LOCATION 1010 W. 17th Street, Santa Ana, CA

FOOD



OC LABOR FEDERATION

SERVICES Please visit their website or call to get more information on their weekly Drive-Thru Food Distribution

PHONE NUMBER (714) 385-1534

WEBSITE Oclabor.org

LOCATION 309 N. Rampart St, Orange, CA 92868

SECOND HARVEST FOOD BANK OF Orange County

SERVICES Food Distribution available on Saturdays 9:00 am-12:00 pm

LOCATION Honda Center Parking lot 2695 E. Katella Avenue Anaheim, CA 92806 *(Enter off Douglas Rd and follow signs)*

SADDLEBACK CHURCH FOOD PANTRY

SERVICES Please call to get more information on the Saddleback Church Free Food Pantry and Food Delivery Program

PHONE NUMBER 949- 609-8010 or 949- 609-8211

LOCATION

FOOD



SOUTHWEST COMMUNITY CENTER

SERVICES Please call to get more information on Southwest's meal program that aims to provide meals to people that are houseless or at risk of becoming houseless

PHONE NUMBER 714-547-4073

LOCATION

SALVATION ARMY

SERVICES

Anaheim: Food distribution available Mon, Wed and Fri 9:00 am-1:00 pm & Tues, Thurs 2:00 pm- 6:00 pm (for residents of North and Central OC), ID needed

Tustin: Food distribution available Tues, Wed, Thurs 1:00-4:00 pm (for residents of Central and South OC), ID needed

PHONE NUMBER Anaheim: (714) 491-1450 Tustin: (714) 832-7100

LOCATION

Anaheim address: 1515 W. North Street, Anaheim, CA

Tustin Address: 10200 Pioneer Rd. Tustin, CA 92782

SAUSD ADDITIONAL FOOD RESOURCE GUIDE

WEBSITE:

https://drive.google.com/file/d/1SKai5settObywWW6KoTVge9J6_lyRKR/view

HEALTHCARE



CALOPTIMA

SERVICES Call to obtain more information regarding their member services and/or Visit their website for more information on FAQ on COVID-19

PHONE NUMBER Member Customer Service Line (714) 246-8500 or Toll free: 1-888-587-8088

WEBSITE <https://www.caloptima.org/en/Features/COVID-19.aspx>

COMMUNITY HEALTH INITIATIVE OF OC (CHIOC)

SERVICES Call to obtain support with completing new Medi Cal applications.

PHONE NUMBER (855) 927-8333

LOCATION 1505 E. 17th Street, Suite 121 Santa Ana, CA 92705

WEBSITE <http://www.chioc.org>

WOMEN, INFANTS & CHILDREN (WIC)

SERVICES Please call or go online to get more information on how to access free food through WIC. *Please note:* WIC is not considered part of the public charge, therefore, utilizing this service does not affect immigration status for anyone in the US

PHONE NUMBER 1-888-942-2229

WEBSITE www.phfewic.org/apply

HOUSING



ILLUMINATION FOUNDATION

SERVICES Please call the hotline number to receive assistance on how to access housing resources. Staff are available Mon-Fri 9 am to 5 pm.

PHONE NUMBER (714) 507-2459 (*general hotline number*)
(714) 912-2570 (*children resources hotline number*)

WEBSITE <https://www.ifhomeless.org/need-help/>

LATINO HEALTH ACCESS- HOUSING/TENANT COUNSELING HOTLINE

SERVICES Please call to speak with a tenants counselor if you have a case related to rent increase, housing conditions, and/or evictions

PHONE NUMBER 714-542-7792, ext. 2020

WEBSITE

<https://drive.google.com/file/d/1CPQh5izwAKcM3hUUA7tfFKMmlOr2js-l/view>

SANTA ANA UNIFIED SCHOOL DISTRICT HOUSING GUIDE

WEBSITE

<https://drive.google.com/file/d/1HaaYLXhIvpAQnTouUq1vjxO-4zu7djrT/view>

INTERNET & TELEPHONE UTILITIES



DELHI CENTER

INTERNET ACCESS & BILL PAYMENTS

SERVICES Please call to find out more information on how to access low cost internet access. In order to qualify must meet one of the following requirements: Receive CalFresh/SNAP, Receive SSI, Have a student in their home that participates in the National School Lunch Program (NSLP). You can also learn about free programs that can help reduce your monthly telephone/cellphone and utility bills!

PHONE NUMBER (714) 481-9600 or (714) 481-9624

CONTACT mayrasanchez@delhicenter.org

ADDRESS 505 E. Central Avenue, Santa Ana, CA 92707

SoCAL GAS

SERVICES SoCal Gas recently announced that for residential customers who are having a hard time paying their bills, they have temporarily suspended service disconnects even if you received an automated 48 hour shut off notice. They are also offering assistance with paying your bill. SoCal Gas is also aware of scammers using their company name to demand payment. Please note that SoCalGas has suspended service disconnects and will not call to demand payments.

PHONE NUMBER 1-800-427-2200

WEBSITE www.socalgas.com/coronavirus

SOCIAL SERVICES



LGBT Center Youth Programs

SERVICES : LGBT programming for youth via Zoom meetings go to website to see scheduled programming

PHONE NUMBER 714-953-5428

WEBSITE: bit.ly/centerzoom20

Santa Ana Family Justice Center

SERVICES The new Santa Ana Family Justice Center (SAFJC) remains open to help anyone who believes they may be a victim of these crimes. We also encourage use of other hotlines and resources.

PHONE NUMBER 714-245-8278

EMAIL: FamilyJusticeCenter@santa-ana.org

Hours: 8 a.m. to 5 p.m., Tuesday to Friday

Human Options 24/7 Hotline

SERVICES : Relationship abuse support and services.

PHONE NUMBER 877-854-3594

Women's Transitional Living Center Inc.

SERVICES :(24/7 HOTLINE)

Support for survivors of domestic violence and human trafficking.

PHONE NUMBER 877-531-5522

LEGAL & IMMIGRATION SERVICES



PUBLIC LAW CENTER

SERVICES :Free legal advice

PHONE NUMBER: (714) 541-1010

LOCATION: 601 Civic Center Dr. Santa Ana, CA 92701

WEBSITE <https://www.publiclawcenter.org/>

CASH ASSISTANCE PROGRAM FOR IMMIGRANTS

SERVICES :Cash aid for senior and/or disabled undocumented immigrants

PHONE NUMBER (714) 834-8899

WEBSITE : <http://ssa.ocgov.com/calfresh/immigrant>

IMMIGRATION LEGAL RESOURCE CENTER

SERVICES: Up to date Information about undocumented Individuals, detainees, new rules that may apply due to COVID-19. NO LEGAL ADVICE,

WEBSITE : <https://www.ilrc.org/>

MENTAL HEALTH SERVICES



MARIPOSA TELEHEALTH

SERVICES Please call, email or visit their website to get more information on how to access Mariposa's telehealth counseling appointments.

PHONE NUMBER (714) 547-6494

EMAIL info@mariposacenter.org

LOCATION 200 E. Katella Avenue, Orange, CA 92867

WEBSITE www.mariposacenter.org

OC WARM LINE

SERVICES Free & confidential phone emotional support. Can get references to mental health providers

PHONE NUMBER (714) 991-6412

WEBSITE: <https://www.namioc.org/oc-warmline>

MON-FRI: 9AM-3AM

SAT-SUN: 10AM-3AM

CDC-HELPING CHILDREN COPE WITH COVID-19

SERVICES Information you can use to help your children cope, workbooks and more specific information for children in a disaster.

WEBSITE: <https://www.cdc.gov/childrenindisasters/helping-children-cope.html>

TRANSPORTATION



DEPARTMENT OF MOTOR VEHICLES

SERVICES DMV recently announced on March 16th that they are allowing customers to avoid going to a DMV office for 60 days. Please visit the link provided to get more information on accessing DMV services during the pandemic.

WEBSITE

https://drive.google.com/file/d/1U9s_MQmGdRYuoYNmwehcVvZUkM_WLLVa/view

OC Bus Transportation Services

SERVICES Information about their updated Information and how they are making buses safe during COVID-19

PHONE NUMBER (714) 636-7433

WEBSITES: <https://www.octa.net/Your-Safety-Is-Our-Priority/>
<http://blog.octa.net/oc-bus-continues-to-adapt-to-covid-19>

UNEMPLOYMENT



EMPLOYMENT DEVELOPMENT

DEPARTMENT

SERVICES Please visit their website to get more information on unemployment services

WEBSITE https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

OC LABOR FEDERATION

SERVICES Please call to make an appointment in order to receive assistance/guidance on how to access unemployment assistance services. Available Mon-Saturday 10 am- 5 pm & Sunday by appointment only

PHONE NUMBER (714) 385 -1534

WEBSITE https://drive.google.com/file/d/1V-oZkEWOha8vDw6_uk1XvAcZ3ZGZ5vda/view

COVID-19 TESTING SITES



AltaMed

Santa Ana

TELEPHONE

(888) 499-9303

ADDRESS

2720 S Bristol St. #104
Santa Ana 92704

SCHEDULE

Monday - Saturday
9:00 a.m. - 3:00 p.m.

Anaheim

TELEPHONE

(888) 499-9303

ADDRESS

1325 N. Anaheim Blvd.
Anaheim 92801

SCHEDULE

Monday - Sunday
9:00 a.m. - 3:00 p.m.

Huntington Beach

TELEPHONE

(888) 499-9303

ADDRESS

8041 Newman Ave.
Huntington Beach, 93247

SCHEDULE

Monday - Saturday
9:00 a.m. - 3:00 p.m.

COVID-19 TESTING SITES



Nhan Hoa Comprehensive Clinic

TELEPHONE

((714) 898-8888

ADDRESS

7761 Garden Grove Blvd.

Garden Grove 92843

SCHEDULE

Monday - Friday

9:30 a.m. - 4:30 p.m.

WEBSITE Registration is REQUIRED on our website at www.nhanhoa.org.

UCI Health

TELEPHONE

(714) 456-7002

ADDRESS

Call for Site Locations

SCHEDULE

Call for Site Details

